

# ITS Landing Page



Helpdesk  
CMC  
107, phone:  
x5999  
Classroom

support WCC  
028, phone: x7070

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*Hours of operation during  
academic terms:*

Mon – Thurs: 7:30 am –  
10:00 pm  
Fri: 7:30 am – 9:00 pm  
Sat : 10:00 am – 9:00 pm  
Sun: 10:00 am – 10:00 pm

*Hours of operation during  
breaks:*

Mon - Fri: 8:00 am – 5:00  
pm

## ITS Quick Reference

For ITS staff and students

## Upcoming events for ITS

**July 26 - Server Maintenance-  
Monthly Windows Server  
Patching**

6:00 pm

**August 19 - WordPress  
Training Session #1**

CMC 110, 10:00 am

**August 23 - Colleague and  
The Hub unavailable**

6:00 pm

**September 12 - WordPress  
Training Session #2**

CMC 110, 10:00 am

**September 13 - WordPress  
Training Session #3**

CMC 110, 2:00 pm

### What are we looking for?

Here are the 10 most popular pages during the past week (by views):

Leaving Carleton - Your Digital Departure	3259
OnBase - Autofill Keyword Sets	1291
Changing Image Size using Preview (on a Mac)	632
Adding Printers to a Windows Computer (for all users or multiple printers)	565
OnBase - Getting documents into OnBase	418
Adding a Printer to a Windows Computer (illustrated)	370
Restoring a deleted file or folder (shadow copy)	255
Quizlet	195
Eduroam Wireless Setup	179
Kensington Wireless Presenter Troubleshooting	178

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