

# Cisco Self-Care Portal (VoIP)

## Useful things in Cisco Self-care portal:

### Contents

- **Unified Communications Self Care Portal**
- Unified Communications Self Care Settings
- The Graphical User Interface
- Common Features and Icons
- Phones
- My Phones
- Edit Company Phone
- Download Phone Manual
- Set Up an Additional Phone
- Enable Single Number Reach on an Additional Phone
- Set Up Ring Schedule for Single Number Reach
- Set Additional Phone for Mobility Calls
- Phone Settings
- Link and Unlink Phone Settings
- Set Up Speed Dial Numbers
- Set Up Phone Services
- Set Up Voicemail Notifications
- Set Up Call History
- Set Up Phone Contacts
- Call Forwarding Options
- Set Forward All Calls
- Set Advanced Call Forwarding Options
- Additional Settings
- Set Voicemail Preferences
- Turn On Do Not Disturb Status
- Turn On IM & Presence Status for Your Phones
- Schedule a Conference
- Set Phone Language
- Set Client Password
- Set Phone Services PIN
- Download Plugins

## How do I get to the Cisco Self-care portal?

link to self-care portal: <https://cucm-pub.carleton.edu/>

link to Cisco User Support Guide for self-care portal: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/useroptions/10\\_5\\_1/CUCM\\_BK\\_U437D0F8\\_00\\_self-care-user-guide-1051.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/useroptions/10_5_1/CUCM_BK_U437D0F8_00_self-care-user-guide-1051.html)