ITS New Student Page

Welcome!

Though the start of the academic year is still a few months away, you're now officially a part of Carleton's online community.

By this time, you should have received the *Technology at Carleton* document in the first of your summer mailings. The front page of that document contains your Carleton username, which is yours for life. It also contains your initial temporary password. These credentials give you full access to Carleton's online resources including the campus directory, library databases, the events calendar, residence hall information and more.

This page provides links to many useful resources for learning about Carleton's technology environment, including an overview of personal technology at Carleton, advice and recommendations regarding personal computers, campus networking, tech support services for students, and more.

### Change Your Password!

The password you were sent is a temporary password only, and should be changed as soon as possible. It is considered less secure as it is not something that you chose yourself, and it was printed on a document. If you have not already done so, please visit the password reset page below and set a new, strong password known only to you.

When you change your password, you will be asked if you want to activate DUO 2-Factor authentication. This will be required by the start of the term, however for the summer it remains optional. If you do choose to set it up early, please be sure to set up backup codes for your account at the same time.

[Click to change your password now]

If you have any questions on the following information, or about your Carleton account in general, please contact the [ITS Helpdesk](#) via our support portal at [go.carleton.edu/helpdesk](#), by phone at 507-222-5999, or through email at [helpdesk@carleton.edu](mailto:helpdesk@carleton.edu), and have your *Technology at Carleton* document at hand.

### Computers, Phones, Support, and More

- **Technology at Carleton**
  - Overview of personal technology options and considerations.

- **Purchasing a Personal Computer**
  - Some general advice and recommendations for buying a personal computer for use at Carleton.

- **ITS Helpdesk**
  - Your one stop shop for all technology related questions on campus.

### Repairs and Preventative Maintenance

- **Drop-Off Repair Service**
  - An overview of the ITS HelpDesk Drop-Off repair service
| Malware  | A brief overview of malware |
| Phishing | A little information about phishing... |

**Carleton Network Resources**

| Network Support | Overview of network connectivity on campus, including info on wireless. |
| Wireless on Campus | Instructions on connecting various types of devices to the wireless network on campus. |
| VPN: Off-Campus Access to Network Resources | Instructions on how to connect securely to Carleton's network resources from off-campus via VPN. |

**Other Carleton Resources**

| Moodle | Carleton's Course Management System |
| The Hub | Tuition, Course Registration, Grades and more... |
| Academic User Agreement | A link to your academic computing covenant |